

Health and Wellbeing Board

28 October 2020

Report of the Health and Wellbeing Board Healthwatch York Representative.

Healthwatch York Public Voice Reports – Support for people with experiences across homelessness, mental health, substance misuse and offending, and Urgent Care Rapid Appraisal Report

Summary

1. This report asks Health and Wellbeing Board (HWBB) members to receive two new reports from Healthwatch York, completed for York Multiple Complex Needs Network and NHS Vale of York Clinical Commissioning Group respectively.
2. Health and Wellbeing Board members are asked to receive these reports for information only.

Background

3. Healthwatch York produces several reports a year. These reports are presented to the Health and Wellbeing Board for information only.

Main/Key issues to be considered

4. Our report looking at support for people with experiences across homelessness, mental health, substance misuse and offending was a small scale pilot for the Multiple Complex Needs Network. Our aim was to gain insight into what people felt was good and bad about the support available. The work was developed with support from the Lived Experience Group and supported by MEAM workers at Changing Lives.
5. Our report looking at experiences of urgent care was commissioned by NHS Vale of York Clinical Commissioning Group as a small part of their public engagement around how to improve these services. They have published the full report on

their consultation and engagement webpage - <https://www.valeofyorkccg.nhs.uk/get-involved1/engagement-reports/engagement-and-consultation-reports/>

Consultation

6. There has been no consultation needed to produce this accompanying report for the Board. Healthwatch York consulted members of the public to produce these reports.

Options

7. This report is for information only and as such there are no specific options for members of the Board to consider.

Strategic/Operational Plans

8. The work from Healthwatch York contributes towards a number of the themes, priorities and actions contained within the Joint Health and Wellbeing Strategy 2017-2022. These reports contribute to the ongoing work of the Multiple Complex Needs Network and the review of Urgent Care services.

Implications

9. There are no implications associated with this report.

Risk Management

10. There are no identified risks within these reports.

Recommendations

11. The Health and Wellbeing Board are asked to:
 - Accept the reports

Reason: To keep members of the Board up to date regarding the work of Healthwatch York.

Contact Details

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**Report
Approved**



Date 15.10.2020

Specialist Implications Officer(s) None

Wards Affected: All

All



For further information please contact the author of the report
Background Papers: None

Annexes

Annex A: Support for people with experiences across homelessness, mental health, substance misuse, and offending

Annex B: Urgent Care Rapid Appraisal Report